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Adobe Software

- **Eligibility**: Vanderbilt University and Medical Center departments may purchase licenses for Adobe products via Vanderbilt’s Adobe CLP contract through the Vanderbilt Software Store. Vanderbilt owns the licenses it purchases through CLP and a department may not transfer a license to an individual or to an organization that is not 100% wholly owned by Vanderbilt. If a department transfers ownership for a Vanderbilt owned computer to an individual or third party organization, the department must delete all software purchased through the Vanderbilt Software Store prior to the transfer of ownership.

- **Adobe Student and Employee CLP Program**: Vanderbilt employees and students may buy Adobe products at discount for personal use on home computers through the Vanderbilt Software Store.

- **Renewal Date**: Adobe includes perpetual use rights with licenses it sells through the Adobe CLP and the Adobe Student and Employee CLP programs. This means the software does not expire and does not require a renewal. Departments may optionally purchase maintenance with the licenses they buy through the Adobe CLP program. Maintenance expires when Vanderbilt’s Adobe CLP contract expires. Departments can opt to renew the maintenance they have purchased when Vanderbilt renews its CLP contract.

- **Maintenance Policy**: Departments with active maintenance are eligible to upgrade to new versions of products covered by maintenance and released during the maintenance term without paying an additional fee. In addition, Adobe offers some product updates free of charge at [http://www.adobe.com/downloads/updates/](http://www.adobe.com/downloads/updates/).

- **Documentation**: Adobe does not provide hard copy product documentation with the software it sells through its volume licensing programs. Departments can order documentation from Adobe at [http://www.adobe.com/training/books](http://www.adobe.com/training/books).

- **Media**: Media is not included with departmental purchases. Employee and student home use purchases include media.

- **Technical Support**: Free phone support from Adobe is not included with the license. Online support is available at [http://www.adobe.com/support/](http://www.adobe.com/support/).


- **Work at Home Rights**: Many Adobe product license agreements include work at home rights. Visit [http://www.adobe.com/products/eulas/](http://www.adobe.com/products/eulas/) to determine if “Portable or Home Computer Use and Secondary Use” is included in the end user license agreement for your product. Work at Home Rights allow the primary user of the Vanderbilt owned computer on which the software is installed to install a second copy of the software for his or her exclusive use on either a portable device or a remote access computer.
computer or a computer located at his or her home, provided the software on the portable or home computer is not used at the same time as the software on the Vanderbilt owned computer. In addition, the primary user can only use the software for doing Vanderbilt related work.
Apple Software

- **Eligibility:** Vanderbilt University and Medical Center departments may purchase licenses for Mac Operating System Upgrade licenses through the Vanderbilt Software Store. Vanderbilt owns the licenses it purchases through the Software Store and a department may not transfer a license to an individual or to an organization that is not 100% wholly owned by Vanderbilt. If a department transfers ownership for a Vanderbilt owned computer to an individual or third party organization, the department must delete all software purchased through the Vanderbilt Software Store prior to the transfer of ownership.

- **Renewal Date:** Apple includes perpetual use rights with its Mac OS licenses. This means the software does not expire and does not require a renewal.

- **Maintenance Policy:** Maintenance is not included with the license.

- **Documentation:** Apple does not provide hard copy product documentation with the software it sells through its volume licensing programs.

- **Media:** Media is not included with departmental purchases.

- **Technical Support:** Free phone support from Apple is not included with the license. Online support is available at [http://www.apple.com/support/](http://www.apple.com/support/).
Attachmate (WRQ) Reflection 12 Software

- **Eligibility:** Vanderbilt University and Medical Center departments are eligible to obtain licenses for WRQ Reflection 12 products through the Vanderbilt Software Store. Vanderbilt owns the licenses and a department may not transfer a license to an individual or to an organization that is not 100% wholly owned by Vanderbilt. If a department transfers ownership for a Vanderbilt owned computer to an individual or third party organization, the department must delete all software purchased through the Vanderbilt Software Store prior to the transfer of ownership.

- **Renewal Date:** Licenses are perpetual and do not require a renewal.

- **Maintenance Policy:** Maintenance is not included with the license.

- **Documentation:** Documentation for current versions of Reflection products is available at [http://support.attachmate.com/manuals/](http://support.attachmate.com/manuals/).

- **Media:** Media is not included with the license.

- **Technical Support:** Technical support is not included with the license.
Autodesk Software

- **Eligibility:** Vanderbilt University and Medical Center departments may purchase subscriptions for Autodesk Education Master Suite ([http://usa.autodesk.com/adsk/servlet/index?siteID=123112&id=13163166](http://usa.autodesk.com/adsk/servlet/index?siteID=123112&id=13163166)) through the Vanderbilt Software Store. Vanderbilt owns the subscriptions it purchases through the Software Store and a department may not transfer a subscription to an individual or to an organization that is not 100% wholly owned by Vanderbilt. If a department transfers ownership for a Vanderbilt owned computer to an individual or third party organization, the department must delete all software purchased through the Vanderbilt Software Store prior to the transfer of ownership.

- **Renewal Date:** Autodesk Education Master Suite licenses expire annually on July 31 each year.

- **Maintenance Policy:** Maintenance is included with the license.

- **Documentation:** Documentation is available at [http://usa.autodesk.com/support/documentation/](http://usa.autodesk.com/support/documentation/).

- **Media:** Media is not included. Departments may borrow a media kit from the Software Store.

- **Technical Support:** Online support is available at [http://usa.autodesk.com/support/documentation/](http://usa.autodesk.com/support/documentation/). In addition, subscribers may contact Technical Training Aid (Vanderbilt’s Autodesk reseller) at 859-331-6318 for support.

- **License Server Administration:** Each department that buys Autodesk Education Master Suite through the Software Store is responsible for administering its own license management server or making arrangements with another department to administer the licenses it purchases. A department must contact Autodesk at authcodes@autodesk.com or 1-800-551-1490 to request the license file for the license server. Autodesk will use the subscription’s serial number and the Mac address and host id of the license server to create the license file for the department.

- **Checking out a “Seat” from the License Server:** You can “check out a seat” from the license server for up to 180 days. You can use a checked out seat on or off campus.
CambridgeSoft Software

- **Eligibility**: Vanderbilt participates in the CambridgeSoft Academic Site License Program. Departments may install the site licensed software on Vanderbilt owned computers. Employees and students may install the software on their home computers. Vanderbilt owns the licenses it obtains through the site license and a department may not transfer a license to an individual or to an organization that is not 100% wholly owned by Vanderbilt. If a department transfers ownership for a Vanderbilt owned computer to an individual or third party organization, the department must delete all software purchased through the Vanderbilt Software Store prior to the transfer of ownership.

- **Renewal Date**: The site license requires an annual renewal. The software will stop working after one year if Vanderbilt does not renew the site license. The Vanderbilt Institute of Chemical Biology, the Center in Molecular Toxicology and the Department of Chemistry fund the site license.

- **Maintenance Policy**: Maintenance, including corrective software updates and new version upgrades, is included in the site license.

- **Documentation**: Electronic documentation is available through the site license.

- **Media**: Media is not included with the license.

- **Technical Support**: Technical support via email is included with the site license.
Check Point Software

- **Devices Requiring Encryption**: Vanderbilt University and Medical Center departments must encrypt devices that store identifiable Protected Health Information (PHI) or Research Health Information (RHI). Microsoft BitLocker Drive Encryption is a full disk encryption feature included with the Ultimate and Enterprise editions of Microsoft Windows 7 desktop operating systems, as well as the Windows Server 2008 and Windows Server 2008 R2 server platforms. Departments may obtain Windows 7 Enterprise and Windows Server 2008 R2 via Vanderbilt’s Microsoft Campus Agreement through the Vanderbilt Software Store. Alternatively, departments may use Check Point Full Disk + Media Encryption software to encrypt their devices.

- **Technical Solution**: Full Disk + Media Encryption is an institutionally managed encryption product that:
  - Uses established technical support infrastructure for centralized key management, certification documentation, and support;
  - Permits recovery of data if users forget their password;
  - Uses the standard workstation login without requiring additional steps or passwords by the user;
  - Provides Vanderbilt with documented confirmation of encryption of a device should loss, theft, or breach occur;
  - Requires a commercially purchased license and annual maintenance fee per device

- **Renewal Date**: Check Point licenses require an annual renewal fee. You do not need to pay the annual renewal fee if:
  - You have retired the computer
  - You have deleted Check Point from the computer and replaced it with BitLocker
  - You do not use the computer any more for storing PHI or RHI

- **License Transfer**: A department may transfer a license from one device to another by completing the Check Point License Transfer Request form at http://softwarestore.vanderbilt.edu.

- **Documentation**: Documentation is not included with a Check Point license.

- **Media**: Media is not included with a Check Point license.

- **Technical Support**: Users of Medical Center owned devices should contact the Medical Center Help Desk at 3-HELP for Check Point support. Users of University Central owned computers should contact their local desktop support provider for Check Point support.
Corel Software

- **Eligibility**: Vanderbilt University and Medical Center departments may purchase licenses for Corel products through the Vanderbilt Software Store. Vanderbilt owns the licenses purchased by departments and a department may not transfer a license to an individual or to an organization that is not 100% wholly owned by Vanderbilt. If a department transfers ownership for a Vanderbilt owned computer to an individual or third party organization, the department must delete all software purchased through the Vanderbilt Software Store prior to the transfer of ownership.

- **Renewal Date**: Licenses are perpetual and do not require a renewal.


- **Documentation**: Documentation is not included with the license.

- **Media**: Media is not included with the license.

ESRI Software

- **Eligibility:** The Vanderbilt University Library funds a site license for ESRI GIS and mapping software. The site license enables Vanderbilt University and Medical Center departments, employees, and students to use the software for free on Vanderbilt owned computers and on computers owned by Vanderbilt students. Vanderbilt owns the licenses and a department may not transfer a license to an individual or to an organization that is not 100% wholly owned by Vanderbilt. If a department transfers ownership for a Vanderbilt owned computer to an individual or third party organization, the department must delete all software purchased through the Vanderbilt Software Store prior to the transfer of ownership.

- **Renewal Date:** The University Library funds the site license each year.

- **Maintenance Policy:** Product maintenance is available through the site license.

- **Documentation:** Documentation is not included with the license.

- **Media:** Media is not included with the license.

- **Technical Support:** Technical support is available through the Library by contacting Jacob Thornton at Jacob.thornton@vanderbilt.edu or 615-353-7542.

- **Data Access:** The site license includes access to ESRI’s geospatial data sets.

- **Training:** The site license includes free access to the online training courses listed at http://training.esri.com. To obtain access to the courses, contact Jacob Thornton at Jacob.thornton@vanderbilt.edu or 615-353-7542.
GeoTrust Enterprise SSL Certificates

- **Eligibility:** Vanderbilt University and Medical Center departments may purchase GeoTrust Enterprise SSL Certificates through the Vanderbilt Software Store.

- **Renewal Date:** GeoTrust Enterprise SSL Certificates have a one, two, or five year validity period. Departments may opt to renew their certificates when they expire.

- **Technical Support:** Free phone support from GeoTrust is not included with the purchase of a certificate. Online support options are available at [https://knowledge.geotrust.com/support/knowledge-base/index.html](https://knowledge.geotrust.com/support/knowledge-base/index.html).

- **Self-Service SSL Certificate Reissuance:** Departments may reissue the SSL certificates they purchase through the Software Store free of charge by visiting [http://www.geotrust.com/support/ssl-certificate-reissuance/](http://www.geotrust.com/support/ssl-certificate-reissuance/). The fully qualified domain name associated with the certificate must remain the same in order to qualify for a free reissue.
**IBM SPSS Software**

- **Eligibility:** Vanderbilt University and Medical Center departments, employees, and students are eligible to buy SPSS through the Vanderbilt Software Store. Departments can install the software on computers owned and controlled by Vanderbilt and located on Vanderbilt’s campus, or located in Vanderbilt hospitals and clinics. Departments should not install the software on student owned computers. Students are eligible to buy SPSS GradPack under the “Students” tab. Faculty may buy SPSS Faculty Pack under the “Faculty/Staff” tab. Vanderbilt owns the licenses it purchases through the Software Store and a department may not transfer a license to an individual or to an organization that is not 100% wholly owned by Vanderbilt. If a department transfers ownership for a Vanderbilt owned computer to an individual or third party organization, the department must delete all software purchased through the Vanderbilt Software Store prior to the transfer of ownership.

- **Restricted Use:** The software may be used for teaching, learning, non-commercial research, and internal administrative needs.

- **Renewal Date:** GradPack subscriptions expire after 6 or 12 months; Faculty Pack subscriptions expire after 12 months; Departments and employees who buy subscriptions through Vanderbilt’s site license can renew their subscriptions after they expire on 8/1 each year.

- **Maintenance Policy:** Departments and employees who buy subscriptions through Vanderbilt’s site license receive product upgrades released by IBM during the subscription term at no charge.

- **Documentation:** Departments and employees who buy subscriptions through Vanderbilt’s site license may download electronic copies of the user manuals.

- **Media:** Media is not included with SPSS subscriptions.

- **Technical Support:** Departments and employees who buy subscriptions through Vanderbilt’s site license may contact the Software Store by sending email to software.store@vanderbilt.edu or calling 343-3919. Our contract authorizes us to contact SPSS Technical Support on your behalf.
Investintech Able2Extract PDF Converter Software

- **Eligibility:** Vanderbilt University and Medical Center departments, employees, and students are eligible to buy Able2Extract PDF Converter through the Vanderbilt Software Store. Vanderbilt owns the licenses it purchases through the Software Store and a department may not transfer a license to an individual or to an organization that is not 100% wholly owned by Vanderbilt. If a department transfers ownership for a Vanderbilt owned computer to an individual or third party organization, the department must delete all software purchased through the Vanderbilt Software Store prior to the transfer of ownership.

- **Renewal Date:** Licenses are perpetual and do not require an annual renewal.

- **Maintenance Policy:** Licenses do not include product maintenance.

- **Documentation:** Licenses do not include hard copy product documentation.

- **Media:** Media is not included with the license.

- **Technical Support:** Licenses do not include free technical support from Investintech. Investintech provides online support resources at [http://www.investintech.com/sup_main.htm](http://www.investintech.com/sup_main.htm).
LightHouse Data GPMAW Software

- **Eligibility**: Vanderbilt University and Medical Center departments, employees, and students may install GPMAW Release 8 at no charge through a site license funded by Mass Spectrometry. Students must delete the software when they graduate and employees must delete the software when they leave Vanderbilt. Vanderbilt owns the licenses it purchases through the Software Store and a department may not transfer a license to an individual or to an organization that is not 100% wholly owned by Vanderbilt. If a department transfers ownership for a Vanderbilt owned computer to an individual or third party organization, the department must delete all software purchased through the Vanderbilt Software Store prior to the transfer of ownership.

- **Restricted Use**: You may only use GPMAW for teaching, learning and research.

- **Renewal Date**: Licenses are perpetual and do not require an annual renewal.

- **Maintenance Policy**: Licenses do not include product maintenance.

- **Documentation**: Electronic documentation is bundled with the license.

- **Media**: Media is not included with the license.

Matchware Software

- **Eligibility:** ITS purchased a MindView 3 site license through Matchware. Vanderbilt University and Medical Center departments may install MindView 3 for Windows and Mac, and MindView 3 Business Edition for Windows at no charge on Vanderbilt owned computers. Vanderbilt owns the licenses it purchases through the Software Store and a department may not transfer a license to an individual or to an organization that is not 100% wholly owned by Vanderbilt. If a department transfers ownership for a Vanderbilt owned computer to an individual or third party organization, the department must delete all software purchased through the Vanderbilt Software Store prior to the transfer of ownership.

- **Renewal Date:** Licenses are perpetual and do not require an annual renewal.


- **Media:** Media is not included with the license.

Mathworks Software

- **Eligibility**: Vanderbilt University and Medical Center departments, faculty, staff, and students may purchase Matlab through the Software Store. Customers may install the software on Vanderbilt, employee, and student owned computers. Vanderbilt owns the licenses it purchases through the Software Store and a department may not transfer a license to an individual or to an organization that is not 100% wholly owned by Vanderbilt. If a department transfers ownership for a Vanderbilt owned computer to an individual or third party organization, the department must delete all software purchased through the Vanderbilt Software Store prior to the transfer of ownership.

- **Renewal Date**: Licenses are not perpetual and require an annual renewal by April 30 each year.

- **Maintenance Policy**: Mathworks releases two new versions per year and Matlab subscribers are eligible to install the two upgrades for free.


- **Media**: Media is not included with the license.

- **Technical Support**: Product support from Mathworks is included with each license. Contact support by calling 508-647-7000 or sending email to support@mathworks.com.
McAfee Software

- **Eligibility**: ITS and NCS provide funding for VirusScan for Mac for use on Vanderbilt owned computers and VirusScan for Mac and Virex for Windows for use on student owned computers. Employees are not eligible to install the software on their home computers. Instead, employees can download Microsoft Security Essentials for Windows for free through [http://windows.microsoft.com/en-US/windows/products/security-essentials](http://windows.microsoft.com/en-US/windows/products/security-essentials). Vanderbilt owns the licenses it obtains through the Software Store and a department may not transfer a license to an individual or to an organization that is not 100% wholly owned by Vanderbilt. If a department transfers ownership for a Vanderbilt owned computer to an individual or third party organization, the department must delete all software purchased through the Vanderbilt Software Store prior to the transfer of ownership.

- **Renewal Date**: Licenses are not perpetual and require an annual renewal by December 31 each year. ITS and NCS pay the annual renewal fee on behalf of the community.

- **Maintenance Policy**: Electronic distribution for virus engine and virus signature updates is included with each subscription.


- **Media**: Media is not included with the license.

- **Technical Support**: Product support is provided by the ITS Help Desk (phone: 343-9999) and the VUMC Help Desk (phone: 343-HELP). Departments may access McAfee’s online ServicePortal by registering with Vanderbilt’s Grant Number.
Microsoft Software

• **Eligibility:** Vanderbilt participates in the Microsoft Campus Agreement and the Microsoft Select volume license programs. Vanderbilt University and Medical Center departments may purchase Microsoft software via these two contracts through the Vanderbilt Software Store. Vanderbilt owns the licenses it purchases through its Campus Agreement and Select contracts. A department may not transfer a license to an individual or to an organization that is not 100% wholly owned by Vanderbilt. If a department transfers ownership for a Vanderbilt owned computer to an individual or third party organization, the department must delete all software purchased through the Vanderbilt Software Store prior to the transfer of ownership.

• **Home Use Program:** Vanderbilt’s Campus Agreement enables employees to buy Office at discount for doing Vanderbilt related work on a home computer. Employees can take advantage of this offer by visiting [http://its.vanderbilt.edu/microsoft](http://its.vanderbilt.edu/microsoft). Employees can download the software and optionally order a backup disc.

• **Work at Home Program:** Vanderbilt’s Campus Agreement enables employees to buy Windows Upgrade at discount for doing Vanderbilt related work on a home computer. Employees can take advantage of this offer by visiting [http://vanderbilt.onthehub.com](http://vanderbilt.onthehub.com) and placing their order under the “Faculty/Staff – Microsoft Work at Home” tab.

• **Student Select:** Vanderbilt’s Select contract enables employees and students to buy personal use copies of Microsoft products at discount for use on a home computer through the Microsoft Student Select Program. Students can take advantage of this offer visiting [http://vanderbilt.onthehub.com](http://vanderbilt.onthehub.com) and placing their order under the “Students – Microsoft Select” tab. Employees can take advantage of this offer by visiting [http://vanderbilt.onthehub.com](http://vanderbilt.onthehub.com) and placing their order under the “Faculty/Staff-Microsoft Select” tab.

• **Renewal Date:** Most licenses purchased through Select are perpetual and do not require a renewal. Some products (e.g. MSDN and TechNet subscriptions) are subscription based and require a renewal and may be renewed with Vanderbilt renews its Select contract every three years. In addition, departments may optionally buy software assurance with the software it buys through Select. Software Assurance expires when Vanderbilt’s Select contract expires. Departments may optionally renew their software assurance every three years.


• **Media**: Media is not included licenses purchased through Select, Campus Agreement, or the Work at Home Program. Customers may buy back up discs for products sold through Student Select and the Home Use Programs.

• **Technical Support**: Free phone support from Microsoft is not included with software purchased through Campus Agreement, Select, Student Select, Home Use Program, or Work at Home Program. Online support is available at [http://support.microsoft.com/](http://support.microsoft.com/).


Minitab Software

- **Eligibility**: License use is restricted to Vanderbilt owned computers located on campus. Vanderbilt owns the licenses it obtains through the Software Store and a department may not transfer a license to an individual or to an organization that is not 100% wholly owned by Vanderbilt. If a department transfers ownership for a Vanderbilt owned computer to an individual or third party organization, the department must delete all software purchased through the Vanderbilt Software Store prior to the transfer of ownership.

- **Renewal Date**: Subscriptions end on July 31st each year and require an annual renewal.

- **Maintenance Policy**: Maintenance is included with the license.

- **Documentation**: Documentation via download is included with each license.

- **Media**: Media is not included with the license.

Mzinga Software

- **Eligibility:** The Medical Center’s Learning Center funds a limited number of Firefly Simulation Developer licenses. The Learning Center provides the Software Store with the list of eligible users.

- **Renewal Date:** Licenses are perpetual and do not require a renewal.

- **Maintenance Policy:** Maintenance is included with each license.

- **Documentation:** An “Overview of Firefly” course is included in the product download.

- **Media:** Physical media is not included with the license.

- **Technical Support:** Firefly comes with a built-in performance support system (PSS) to help you when you get stuck or have questions. You can access the PSS by clicking the help button on the main toolbar. You can use the PSS to access FAQs, pose questions to Mzinga’s technical support team, see what’s new, suggest new features, and access an introductory course. If you use Firefly when you are not connected to the Internet, or if you have a slow connection, you can choose to access an off-line version of the PSS by selecting Help > Off-line Help from the menu. This version of the PSS does not have links to the knowledgebase or online tutorial. You may also access Technical Support by phone (888-345-1687), email (fireflyhelp@mzzinga.com), or online (http://support.knowledgeplanet.com/).
Network Solutions Domain Name Registrations

- **Eligibility:** Vanderbilt University and Medical Center departments may purchase domain name registrations at discount through the Vanderbilt Software Store.

- **Network Solutions Service Agreement:** You agree to the terms of the Network Solutions Service Agreement published at [http://www.networksolutions.com](http://www.networksolutions.com).

- **Nexus Dispute Policy:** You agree to the terms of the Nexus Dispute Policy (“NDP”) administered by the US Registry (or a third party designated by the US Registry) and posted at [http://www.neustar.com](http://www.neustar.com).

- **United States Dispute Policy:** You agree to the terms of the United States Dispute Resolution Policy set forth on the US Registry’s website at [http://www.neustar.com](http://www.neustar.com).

- **Renewal Date:** Network Solutions domain name registrations have a one, two, or five year validity period. Departments may opt to renew their registrations when they expire.

- **Technical Support:** Free phone support from Network Solutions is not included with the purchase of a domain name registration.
Oracle Software

- **Eligibility:** Vanderbilt University and Medical Center departments may obtain Oracle Database at no charge through the Vanderbilt Software Store. Employees of the following clinical enterprises wholly owned by Vanderbilt may use the software:
  - Kim Dayani Center
  - Bill Wilkerson Center
  - Vanderbilt Dialysis Clinic
  - Vanderbilt University Hospital (contains Children’s Hospital)
  - The Vanderbilt Clinic
  - Psychiatric Hospital at Vanderbilt
  - Vanderbilt Medical Remote Clinics (Full time VU Faculty practicing off-site)
  - Vine Hill Midwifery
  - University Community Health Services
  - Vanderbilt Home Care Services
  - Pediatric Surgical Associates
  - Vanderbilt Student Health

A department may not transfer a license to an individual or to an organization that is not 100% wholly owned by Vanderbilt. If a department transfers ownership for a Vanderbilt owned computer to an individual or third party organization, the department must delete all software purchased through the Vanderbilt Software Store prior to the transfer of ownership.

- **Renewal Date:** MIS pays the annual maintenance and support fee.

- **Maintenance Policy:** Maintenance is included with each license.

- **Documentation:** Documentation is available online at http://www.oracle.com/technetwork/indexes/documentation/index.html?ssSourceSiteId=ocom en.

- **Media:** Physical media is not included with the license.

- **Technical Support:** Technical support is available through https://support.oracle.com/CSP/ui/flash.html.


- **Internet Access:** Vanderbilt’s Oracle contract allows an unlimited number of users to access the Database products for viewing, querying, or adding data associated with Vanderbilt University’s administrative, teaching, research, or community service functions.

- **OAI and WDP Membership:** Teaching departments may participate in the Oracle Academic Initiative (OAI) and/or the Oracle Workforce Development Program (WDP) or successor programs that may replace OAI/WDP. Oracle will waive the OAI/WDP membership fee for any
department that elects to incorporate Oracle programs into its classroom teaching. Teaching departments may apply for the free membership at http://oai.oracle.com or http://workforce.oracle.com.
Phoenix Integration Software

- **Eligibility**: Vanderbilt University and Medical Center departments and enrolled students may download free licenses for Phoenix Integration software through the Vanderbilt Software Store. License use is restricted to Vanderbilt owned and student owned computers. A department may not transfer a license to an individual or to an organization that is not 100% wholly owned by Vanderbilt. If a department transfers ownership for a Vanderbilt owned computer to an individual or third party organization, the department must delete all software purchased through the Vanderbilt Software Store prior to the transfer of ownership.

- **Restricted Use**: You may only use the software for teaching, learning and research. You cannot use it for commercial purposes.

- **Renewal Date**: Licenses require an annual installation refresh.

- **Maintenance Policy**: Maintenance is included with each license.

- **Documentation**: Instructional materials are included in each license. Contact sales@phoenix-int.com for access. Resources, including educational videos, white papers, and on demand webinars are also available at http://www.phoenix-int.com.

- **Media**: Physical media is not included with the license.

- **Technical Support**: The Vanderbilt community may receive free technical support, as resources permit, through the Educational Alliance Program. This support includes licensing, installation, configuration, product capability review, and additional support seen relevant according to Phoenix Integration. Please contact support@phoenix-int.com.
PowerISO Software

- **Eligibility:** Vanderbilt University and Medical Center departments, faculty, staff and students are eligible to download and use PowerISO for free on Vanderbilt owned computers and devices owned by Vanderbilt employees and students. A department may not transfer a license to an individual or to an organization that is not 100% wholly owned by Vanderbilt. If a department transfers ownership for a Vanderbilt owned computer to an individual or third party organization, the department must delete all software purchased through the Vanderbilt Software Store prior to the transfer of ownership.

- **Renewal Date:** Licenses are perpetual and do not require an annual renewal.

- **Maintenance Policy:** Maintenance is not included with a license.

- **Documentation:** Documentation is not included with a license.

- **Media:** Physical media is not included with a license.

- **Technical Support:** Technical support is not included with a license. Online support is available at [https://real.custhelp.com/](https://real.custhelp.com/).
Qoppa Software

- **Eligibility:** Vanderbilt University and Medical Center departments, faculty, staff and students are eligible to purchase PDF Studio through the Vanderbilt Software Store for use on Vanderbilt owned computers and computers owned by Vanderbilt employees and students. A department may not transfer a license to an individual or to an organization that is not 100% wholly owned by Vanderbilt. If a department transfers ownership for a Vanderbilt owned computer to an individual or third party organization, the department must delete all software purchased through the Vanderbilt Software Store prior to the transfer of ownership.

- **Renewal Date:** Each PDF Studio license includes perpetual use rights. This means the software does not expire and does not require a renewal.

- **Maintenance Policy:** Customers get free access to minor updates through the in-app update function under Help -> Check for Update. Qoppa Software offers special upgrade pricing to Vanderbilt when it releases new versions of PDF Studio.

- **Documentation:** Qoppa Software provides free access to PDF Studio User Guide on its website at [http://www.qoppa.com/pdfstudio/guide/](http://www.qoppa.com/pdfstudio/guide/).

- **Media:** Physical media is not included with a license.

- **Technical Support:** Qoppa Software offers technical support by email ([studiosupport@qoppa.com](mailto:studiosupport@qoppa.com)) and via an online knowledge base ([http://kbpdfstudio.qoppa.com/](http://kbpdfstudio.qoppa.com/)) and FAQ ([http://www.qoppa.com/pdfstudio/faq/index.html](http://www.qoppa.com/pdfstudio/faq/index.html)). In addition, users can request technical support from PDF Studio through the Help -> Support menu.
RealNetworks Real Player Software

- **Eligibility:** Vanderbilt University and Medical Center departments may obtain Real Player Enterprise for free through the Vanderbilt Software Store for installation on Vanderbilt owned computers. A department may not transfer a license to an individual or to an organization that is not 100% wholly owned by Vanderbilt. If a department transfers ownership for a Vanderbilt owned computer to an individual or third party organization, the department must delete all software purchased through the Vanderbilt Software Store prior to the transfer of ownership.

- **Renewal Date:** The license is perpetual and does not require a renewal.

- **Maintenance Policy:** Maintenance is not included.

- **Documentation:** Documentation is not included.

- **Media:** Media is not included.

- **Technical Support:** Free phone support from Real Networks is not included with the license. Online support is available at [https://real.custhelp.com/](https://real.custhelp.com/).
Red Hat Software

- **Eligibility**: Vanderbilt University and Medical Center departments are eligible to purchase Red Hat Enterprise Linux Server and Desktop subscriptions for use on Vanderbilt owned systems through the Vanderbilt Software Store. Vanderbilt employees and students are eligible to download Red Hat Enterprise Desktop for free for use on personal computers. A department may not transfer a license to an individual or to an organization that is not 100% wholly owned by Vanderbilt. If a department transfers ownership for a Vanderbilt owned computer to an individual or third party organization, the department must delete all software purchased through the Vanderbilt Software Store prior to the transfer of ownership.

- **Renewal Date**: Subscriptions purchased by departments require an annual renewal each July 1.

- **Maintenance Policy**: Maintenance is included with a license.

- **Documentation**: Documentation is available at [http://www.redhat.com/docs/](http://www.redhat.com/docs/).

- **Media**: Physical media is not included with a license. The Software Store distributes major versions of RHEL through [http://vanderbilt.onthehub.com](http://vanderbilt.onthehub.com). We distribute product updates through Red Hat Network.

- **Technical Support**: You may obtain support for accessing Red Hat Network (RHN) and for obtaining Red Hat Enterprise Linux product updates via RHN by calling the ITS Help desk at 343-9999.
SAS JMP Software

- **Eligibility:** Vanderbilt University and Medical Center departments, faculty, and students may purchase JMP through the Vanderbilt Software Store. You may only use the software on Vanderbilt owned computers and computers owned by Vanderbilt faculty and students. You must buy one license for each computer you wish to use the software on. A department may not transfer a license to an individual or to an organization that is not 100% wholly owned by Vanderbilt. If a department transfers ownership for a Vanderbilt owned computer to an individual or third party organization, the department must delete all software purchased through the Vanderbilt Software Store prior to the transfer of ownership.

- **License Use:** You may only use the software for classroom instruction, academic research, and/or coursework. You may not use the software for any other purpose including commercial purposes or for personal financial gain.

- **Renewal Date:** Subscriptions purchased by departments require an annual renewal each April 30.

- **Maintenance Policy:** Maintenance is included with a license.


- **Media:** Physical media is not included with a license.

- **Technical Support:** Online support is available at [http://www.jmp.com/support](http://www.jmp.com/support).
SAS Software

- **Eligibility**: Vanderbilt University and Medical Center departments, faculty, staff and students may purchase SAS through the Vanderbilt Software Store. License use is restricted to Vanderbilt owned computers and computers owned by Vanderbilt faculty, staff and students. You must purchase a license for each computer you install the software on. A department may not transfer a license to an individual or to an organization that is not 100% wholly owned by Vanderbilt. If a department transfers ownership for a Vanderbilt owned computer to an individual or third party organization, the department must delete all software purchased through the Vanderbilt Software Store prior to the transfer of ownership.

- **License Use**: You may only use the software for classroom instruction and coursework directly related to Vanderbilt’s post-secondary degree requirements, including formulation of theses and dissertations and Vanderbilt’s noncommercial research activities. You may not use the software for administrative purposes. You may not:
  
  - Use the software for facilities management, application or data service provision, outsourcing, time-sharing, data or information technology management.
  - Process third party data.
  - Allow a third party to edit, modify, or access SAS software or perform free form programming with SAS software.
  - Allow a third party to use SAS software for its own business operations or administrative purposes.
  - Share SAS access with a third party (unless the third party is an onsite contractor who is doing work with the US solely for Vanderbilt).
  - Install and use SAS outside the US for more than three months.

- **Renewal Date**: Licenses require an annual renewal each April 30.

- **Maintenance Policy**: Maintenance is included with a license.

- **Documentation**: Documentation in electronic format is included with the license. You may purchase documentation from [http://support.sas.com/publishing](http://support.sas.com/publishing).

- **Media**: Physical media is not included with a license.

- **Technical Support**: The Vanderbilt Software Store may contact SAS Institute’s Technical Support on a customer’s behalf. Contact the Software Store by sending email to software.store@vanderbilt.edu or calling 343-3919.
SQL Maestro Software

- **Eligibility**: Vanderbilt University and Medical Center departments may obtain licenses for Oracle Maestro Bundle at no cost through the Vanderbilt Software Store. License use is restricted to Vanderbilt owned computers and computers owned by Vanderbilt employees and students. Vanderbilt owns the licenses it obtains through the Software Store and a department may not transfer a license to an individual or to an organization that is not 100% wholly owned by Vanderbilt. If a department transfers ownership for a Vanderbilt owned computer to an individual or third party organization, the department must delete all software purchased through the Vanderbilt Software Store prior to the transfer of ownership.

- **Renewal Date**: The licenses are perpetual and do not require a renewal.

- **Maintenance Policy**: Maintenance is not included with a license.

- **Documentation**: Electronic documentation is included with a license.

- **Media**: Media is not included with a license.

- **Technical Support**: Free support through support@sqlmaestro.com is included with each license. Help is also available at [http://www.sqlmaestro.com/products/oracle/maestro/help/](http://www.sqlmaestro.com/products/oracle/maestro/help/).

STATA Software

- **Eligibility**: Vanderbilt University participates in STATA Corporation’s Direct-ship GradPlan US Program. Vanderbilt employees and students are eligible to buy Stata products at discount through this program.

- **Renewal Date**: Some products provide perpetual use rights and some are subscription based. Subscription based products require a renewal.

- **Documentation**: STATA Corporation ships the product to you. Hard copy documentation is typically bundled with each product.

- **Media**: STATA Corporation ships the product to you. Physical media is bundled with each product.

Thomson Reuters EndNote and Reference Manager Software

- **Eligibility**: Vanderbilt University and Medical Center departments, employees and students may purchase licenses for EndNote and Reference Manager through the Vanderbilt Software Store. License use is restricted to Vanderbilt owned computers and computers owned by Vanderbilt employees and students. Vanderbilt owns the licenses it obtains through the Software Store and a department may not transfer a license to an individual or to an organization that is not 100% wholly owned by Vanderbilt. If a department transfers ownership for a Vanderbilt owned computer to an individual or third party organization, the department must delete all software purchased through the Vanderbilt Software Store prior to the transfer of ownership.

- **Renewal Date**: The licenses are perpetual and do not require a renewal.

- **Maintenance Policy**: Maintenance is not included with a license. Thomson Reuters offers some software updates free of charge for Endnote at [http://www.endnote.com](http://www.endnote.com) and Reference Manager at [http://www.refman.com](http://www.refman.com).

- **Documentation**: Hardcopy documentation is no included with a license.

- **Media**: Media is not included with a license.

- **Technical Support**: Free phone support from Thomson Reuters is not included with a license. Online support for Endnote is available at [http://www.endnote.com](http://www.endnote.com); support for Reference Manager is available at [http://www.refman.com](http://www.refman.com).
Trivantis Software

- **Eligibility**: All Vanderbilt faculty and staff are eligible to use Lectora through Vanderbilt’s site license. Vanderbilt employees may install the software on employee owned and Vanderbilt owned computers.

- **Renewal Date**: The School of Nursing funds the site license each year.

- **Maintenance Policy**: Maintenance is included.

- **Documentation**: You can download the Lectora Enterprise User Guide from [https://nursingapps.nursing.vanderbilt.edu/lectora/2010/](https://nursingapps.nursing.vanderbilt.edu/lectora/2010/). You need a VUnet ID and password to log into this site.

- **Media**: You may download the software from [https://nursingapps.nursing.vanderbilt.edu/lectora/2010/](https://nursingapps.nursing.vanderbilt.edu/lectora/2010/). You will receive a license key by email after you log in and after the site verifies your employee status. You use the license key to activate the software and use it after the initial trial period.

- **Technical Support**: You should send requests for technical support to Jeff Gordon at jeff.s.gordon@vanderbilt.edu. Jeff can also provide access to a series of “how to use” videos.
Wolfram Research Mathematica Software

- **Eligible User**: Vanderbilt University and Medical Center departments, employees and students may purchase licenses for Mathematica through the Vanderbilt Software Store. Vanderbilt owns the licenses it obtains through the Software Store and a department may not transfer a license to an individual or to an organization that is not 100% wholly owned by Vanderbilt. If a department transfers ownership for a Vanderbilt owned computer to an individual or third party organization, the department must delete all software purchased through the Vanderbilt Software Store prior to the transfer of ownership.

- **Eligible Computer**: Departments may install Mathematica on Vanderbilt owned computers located in Vanderbilt owned facilities. You can install a Student Home Use license on a system owned by the student, normally located in the student’s primary personal residence, used primarily by the student, and used primarily for the use or support of instruction and academic research. You can install an Employee Home Use license on a system owned by the employee, normally located in the employee’s primary personal residence, used primarily by the employees, and used primarily for the use or support of instruction and academic research.

- **Renewal Date**: The software requires an annual renewal each year by May 1.

- **Maintenance Policy**: Maintenance is included.


- **Media**: Physical media is not included with the license.

- **Technical Support**: Vanderbilt’s Mathematica contract requires us to funnel support requests through several local support providers. Users in the College of Arts and Sciences should contact Penelope Peirce (email: Penelope.a.peirce@vanderbilt.edu), Megan Naughton (email: megan.naughton@vanderbilt.edu), John Kilbourne (email: john.l.kilbourne@vanderbilt.edu), or Todd Dodson (email: todd.dodson@vanderbilt.edu). Users in the School of Engineering should email Andy Richter (email: andy.richter@vanderbilt.edu), David Linn (email: david.r.linn@vanderbilt.edu), Phil Vermeulen (email: phil.vermeulen@vanderbilt.edu), or Tony Costi (email: toni.costi@vanderbilt.edu). Other users should contact the Vanderbilt Software Store (email: software.store@vanderbilt.edu).

- **Home Use Rights**: Vanderbilt faculty and staff are eligible to buy a home use copy of Mathematica through the Vanderbilt Software Store. You may install the home use copy on a computer that 1) you own, 2) is normally located in your primary personal residence, 3) used primarily by you, and 4) used primarily for instruction and academic research.