

Licensing Terms for Software Sold through the ITS Software Store

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ADOBE SOFTWARE

- **Eligibility:** Vanderbilt University and Medical Center departments may purchase licenses for Adobe products via the Adobe CLP volume license program through the ITS Software Store. License use is restricted to Vanderbilt owned devices. Licenses purchased by Vanderbilt departments through Adobe CLP are owned by Vanderbilt and may not be transferred to individuals or to organizations that are not 100% owned by Vanderbilt. If Vanderbilt transfers ownership for a Vanderbilt owned machine to an individual or outside organization, all software purchased through the ITS Software Store must be deleted prior to the transfer of ownership.
- **Renewal Date:** Licenses are perpetual and do not require a renewal. If a license is purchased with optional maintenance, the maintenance may optionally be renewed with the Adobe CLP agreement is renewed.
- **Maintenance Policy:** Product upgrades are not included if a license is purchased without maintenance. Maintenance through August 2009 is included if a license is purchased with maintenance. Adobe offers some software updates free of charge from <http://www.adobe.com> .
- **Documentation:** Product documentation is not included with the license. Documentation may be ordered from Adobe Press.
- **Media:** Media is not included with the license.
- **Technical Support:** Free phone support from Adobe is not included with the license. Online support is available at <http://www.adobe.com>.

ATTACHMATE (WRQ) REFLECTION 12 SOFTWARE

- **Eligibility:** Vanderbilt University and Medical Center departments are eligible to obtain licenses for WRQ Reflection 12 products for free through the ITS Software Store. Licenses owned by Vanderbilt and may not be transferred to or used by organizations that are not 100% owned by Vanderbilt. Licenses may not be transferred to individuals. If Vanderbilt transfers ownership for a Vanderbilt owned machine to an individual or outside organization, all software purchased through ITS must be deleted prior to the transfer of ownership.
- **Renewal Date:** Licenses are perpetual and do not require an annual renewal.
- **Maintenance Policy:** Maintenance is not included with the license.
- **Documentation:** Documentation for current versions of Reflection products is available at <http://support.attachmate.com/manuals/>.
- **Media:** Media is not included with the license.
- **Technical Support:** Technical support is not included with the license.

CAMBRIDGESOFT SOFTWARE

- **Eligibility:** Vanderbilt participates in the CambridgeSoft Academic Site License Program. This Program enables Vanderbilt to install the site licensed products on all Vanderbilt owned systems. It also allows Vanderbilt employees and students to install the software on their personal computers. Licenses installed by Vanderbilt departments are owned by Vanderbilt and may not be transferred to or used by organizations that are not 100% owned by Vanderbilt. Licenses may not be transferred to third party organizations. If Vanderbilt transfers ownership for a Vanderbilt owned machine to an outside organization, the software purchased through ITS must be deleted prior to the transfer of ownership.
- **Renewal Date:** The site license requires an annual renewal fee. The software will stop working after one year if Vanderbilt does not renew the site license. Currently, the Vanderbilt Institute of Chemical Biology, the Center in Molecular Toxicology and the Department of Chemistry fund the site license.
- **Maintenance Policy:** Maintenance, including corrective software updates and new version upgrades, is included as part of the site license.
- **Documentation:** Electronic documentation is available through the site license.
- **Media:** Media is not included.
- **Technical Support:** Technical support via email is included in the site license. A support forum is available at <http://www.cambridgesoft.com/membership/preferences/profile/ForumMemberEntry.aspx>.

CHECKPOINT FULL DISK + MEDIA ENCRYPTION (FOR FLASH DRIVES) SOFTWARE

- **Devices Requiring Encryption:** Vanderbilt Medical Center policy stipulates that when a legitimate business purpose exists requiring an individual to maintain identifiable Protected Health Information (PHI) or Research Health Information (RHI) on a device other than a secure network server, that device must be encrypted. State and, now, federal legislation requires public notification when certain person-identifiable information or PHI is lost or stolen unless the device containing the data was known to be encrypted. Full Disk + Media Encryption (formerly Pointsec) software has been chosen as the encryption product that will be used on clinical and administrative devices managed by the Medical Center.
- **Eligibility:** Centrally managed Medical Center owned devices will be encrypted with Full Disk + Media Encryption (formerly PointSec). Medical Center and University Central departments with devices not centrally managed by the Medical Center, and Vanderbilt employees with personal systems, may elect to participate in the Medical Center's encryption service by purchasing Full Disk + Media Encryption (formerly Pointsec) through the ITS Software Store.

- **Technical Solution:** Full Disk + Media Encryption (formerly Pointsec) is an institutionally managed encryption product that:
 - Uses the established technical support infrastructure for centralized key management, certification documentation, and support;
 - Permits recovery of data if users forget their password;
 - Uses the standard workstation login without requiring additional steps or passwords by the user;
 - Provides Vanderbilt with documented confirmation of encryption of a device should loss, theft, or breach occur;
 - Requires a commercially purchased license and annual maintenance fee per device.

- **Media:** The software is distributed via electronic download. Media is not included with the license.

- **Encryption Service Support:**
 - Users of University Central owned devices should contact their Local Support Provider (LSP) for support.
 - Users of Medical Center owned devices should contact the Medical Center's Help Desk at 3-HELP.
 - Customers who use a personal device with PHI or RHI for Vanderbilt work-related purposes may contact the Medical Center's Help Desk at 3-HELP.
 - Online support resources are available at <http://www.mc.vanderbilt.edu/root/vumc.php?site=InfoPrivacySecurity&doc=20428>.

- **Installing PointSec on a Personal Device:** Installation of PointSec on a device that is not owned by Vanderbilt is not predictable. **The owner of the device assumes all the risks associated with installation of this product on a personally owned device.** See <http://www.mc.vanderbilt.edu/root/vumc.php?site=InfoPrivacySecurity&doc=20428> for information on known risks. Vanderbilt does not assume any responsibility or liability associated with installation of this software on devices not owned by Vanderbilt.

- **Maintenance Policy:** Maintenance is included with each perpetual use license.

- **Renewal Date:** Maintenance requires an annual renewal. Renewals are not required for licenses no longer in use (e.g. for systems that have been retired). The ITS Software Store will automatically bill customers for the annual maintenance.

- **License Transfer:** A department may transfer a license from one device to another by completing the *Encryption Change Request* form at <http://its.vanderbilt.edu/software>.

- **License Retire:** A department may retire a license by completing the *Encryption Change Request* form at <http://its.vanderbilt.edu/software>. Maintenance fees are not charged for retired devices.

CLC BIO MAIN WORKBENCH SOFTWARE

- **Eligibility:** Vanderbilt University and Medical Center departments may purchase licenses for CLC Main Workbench through the ITS Software Store. License use is restricted to Vanderbilt owned devices. Licenses purchased by Vanderbilt departments are owned by Vanderbilt and may not be transferred to individuals or to organizations that are not 100% owned by Vanderbilt. If Vanderbilt transfers ownership for a Vanderbilt owned machine to an individual or outside organization, all software purchased through the ITS Software Store must be deleted prior to the transfer of ownership.
- **Renewal Date:** Licenses are perpetual and do not require a renewal.
- **Maintenance Policy:** Each license includes one year of maintenance. Maintenance includes technical support plus product upgrades. Maintenance renewals are optional.
- **Documentation:** The electronic version of the User Manual is included with the license.
- **Media:** The software is distributed by download. Physical media is not included with the license.
- **Technical Support:** Technical support requests should be funneled through the ITS Software Store (software.store@vanderbilt.edu). Free support resources including online presentations, tutorials, FAQs and video podcasts are available at <http://www.clcbio.com/index.php?id=75>.

COREL SOFTWARE

- **Eligibility:** Vanderbilt University and Medical Center departments may purchase licenses for Corel products through the ITS Software Store. License use is restricted to Vanderbilt owned devices. Licenses purchased by Vanderbilt departments through the ITS Software Store are owned by Vanderbilt and may not be transferred to individuals or to organizations that are not 100% owned by Vanderbilt. If Vanderbilt transfers ownership for a Vanderbilt owned machine to an individual or outside organization, all software purchased through the ITS Software Store must be deleted prior to the transfer of ownership.
- **Renewal Date:** Licenses are perpetual and do not require a renewal.
- **Maintenance Policy:** Maintenance is not included with the license. Corel offers some software updates free of charge at <http://www.corel.com>.
- **Documentation:** Documentation is not included with the license.
- **Media:** Media is not included with the license.
- **Technical Support:** Free phone support from Corel is not included with the license. Online support is available from <http://www.corel.com>.

DATA DESCRIPTION

- **Eligibility:** Vanderbilt University and Medical Center departments may purchase licenses for Data Desk/XL, Data Description's basic statistics add-in for Excel, through the ITS Software Store. License use is restricted to Vanderbilt owned machines. Licenses purchased by Vanderbilt departments may not be transferred to or used by organizations that are not 100% owned by Vanderbilt. Licenses may not be transferred to individuals. If Vanderbilt transfers ownership of a Vanderbilt owned machine to an individual or outside organization, all software purchased through ITS must be deleted prior to the transfer of ownership.
- **Renewal Date:** Licenses are perpetual and do not require an annual renewal.
- **Maintenance Policy:** One year of product maintenance is included with each license.
- **Documentation:** Hard copy documentation is not included with the license.
- **Media:** Media is not included with the license.
- **Technical Support:** Employees may obtain support by contacting support@datadesk.com.

DNASTAR SOFTWARE

- **Eligibility:** Vanderbilt University and Medical Center departments may purchase licenses for ISI Researchsoft products through the ITS Software Store. License use is restricted to Vanderbilt owned machines. Licenses purchased by Vanderbilt departments are owned by Vanderbilt and may not be transferred to individuals or to organizations that are not 100% owned by Vanderbilt. If Vanderbilt transfers ownership for a Vanderbilt owned machine to an individual or outside organization, all software purchased through ITS must be deleted prior to the transfer of ownership.
- **Renewal Date:** The licenses are perpetual and do not require a renewal.
- **Maintenance Policy:** One year of product upgrades are included with each license.
- **Documentation:** Hardcopy documentation is not included with the license. Documentation is included within Lasergene's online Help system. Additional documentation is available at <http://www.dnastar.com/support/>.
- **Media:** The software is distributed via electronic download. Media is not included with the license.
- **Technical Support:** One year of technical support is included with each license.

ESRI SOFTWARE

- **Eligibility:** The Vanderbilt University Library funds a site license for ESRI GIS and mapping software. The site license provides access to the software for Vanderbilt University and Medical Center departments, employees, and students. The software may be used on Vanderbilt owned computers and on systems owned by Vanderbilt students. The licenses are owned by Vanderbilt and may not be transferred to or used by organizations that are not 100% owned by Vanderbilt. Licenses may not be transferred to individuals. If Vanderbilt transfers ownership for a Vanderbilt owned machine to an individual or outside organization, the software must be deleted prior to the transfer of ownership.
- **Renewal Date:** The University Library funds the site license renewal each year.
- **Maintenance Policy:** Licenses include product maintenance.
- **Documentation:** Documentation is not included with the license.
- **Data Access:** The site license includes access to ESRI's geospatial data sets.
- **Media:** Media is not included with the license.
- **Technical Support:** Product support is available through the Library by contacting Jacob Thornton at jacob.thornton@vanderbilt.edu or 615-353-7542.
- **Training:** The site license includes free access to the online training courses listed at <http://training.esri.com>. To obtain access to the courses, contact Jacob Thornton at jacob.thornton@vanderbilt.edu or 615-353-7542.

GEOTRUST SSL ENTERPRISE CERTIFICATES

- **Eligibility:** Vanderbilt University and Medical Center departments may purchase GeoTrust Enterprise SSL Certificates through the ITS Software Store. Certificate use is restricted to Vanderbilt owned machines. Certificates purchased by Vanderbilt departments through the ITS Software Store are owned by Vanderbilt and may not be transferred to or used by organizations that are not 100% owned by Vanderbilt. Certificates may not be transferred to individuals. If Vanderbilt transfers ownership for a Vanderbilt owned machine to an individual or outside organization, all certificates residing on the machine and purchased through ITS must be deleted prior to the transfer of ownership.
- **Renewal Date:** One year certificates require an annual renewal. Two year certificates require a renewal every two years.

- **Technical Support:** Free phone support from GeoTrust is not included with the purchase of a certificate. Online support options are available at <http://www.geotrust.com>.

GPMaw SOFTWARE

- **Eligibility:** Vanderbilt University and Medical Center departments, employees and students may install licenses for the 32-bit version of GPMaw Release 8 at no cost due to a site license funded by Mass Spectrometry. The software may only be used for Vanderbilt related teaching, learning, and research. Licenses may be installed on Vanderbilt owned systems and on systems owned by Vanderbilt employees and students. Licenses installed on systems not owned by Vanderbilt must be deleted when the owner of the system graduates or is no longer employed by Vanderbilt. Licenses purchased by Vanderbilt departments may not be transferred to or used by organizations that are not 100% owned by Vanderbilt. If Vanderbilt transfers ownership of a Vanderbilt owned machine to outside organization, all software purchased through ITS must be deleted prior to the transfer of ownership.
- **Renewal Date:** Licenses are perpetual and do not require an annual renewal.
- **Maintenance Policy:** Maintenance through September 23, 2009 is included at no charge.
- **Documentation:** Electronic help files are included in the program. An electronic user manual and introductory booklet is bundled with the license.
- **Media:** Media is not included with the license.
- **Technical Support:** Online support is available at <http://www.gpmaw.com/Help/help.html>.

ISI RESEARCHSOFT SOFTWARE

- **Eligibility:** Vanderbilt University and Medical Center departments, employees, and students may purchase licenses for ISI Researchsoft products through the ITS Software Store. Licenses purchased by departments may only be installed on Vanderbilt owned machines. Licenses purchased by employees and students may be installed on the computers they own for personal use. Licenses purchased by Vanderbilt departments are owned by Vanderbilt and may not be transferred to individuals or to organizations that are not 100% owned by Vanderbilt. If Vanderbilt transfers ownership for a Vanderbilt owned machine to an individual or outside organization, all software purchased through ITS must be deleted prior to the transfer of ownership.
- **Renewal Date:** The licenses are perpetual and do not require a renewal.
- **Maintenance Policy:** Maintenance is not included with the license. ISI Researchsoft offers some software updates free of charge for EndNote at <http://www.endnote.com> and Reference Manager at <http://www.refman.com>.

- **Documentation:** Hardcopy documentation is not included with the license.
- **Media:** Media is not included with the license.
- **Technical Support:** Free phone support from ISI Researchsoft is not included with the license. Online support is available at <http://www.refman.com> for Reference Manager and <http://www.endnote.com> for EndNote.

MATCHWARE SOFTWARE

- **Eligibility:** Vanderbilt participates in the the Matchware OpenMind CampusPack site license. Vanderbilt University and Medical Center departments may install OpenMind Professional 2.0 for Windows licenses at no cost on Vanderbilt owned machines. Licenses obtained by Vanderbilt departments through the CampusPack site license are owned by Vanderbilt and may not be transferred to or used by organizations that are not 100% owned by Vanderbilt. Licenses may not be transferred to individuals. If Vanderbilt transfers ownership for a Vanderbilt owned machine to an individual or outside organization, all software purchased through ITS must be deleted prior to the transfer of ownership.
- **Maintenance Policy:** Maintenance is not included in the site license. Matchware offers free updates to some of its products at <http://www.matchware.com>.
- **Documentation:** Documentation is not included with licenses installed on Vanderbilt owned equipment. The site license enables the ITS Software Store to sell personal use copies of OpenMind to Vanderbilt employees and students. Personal use licenses include documentation.
- **Media:** Media is not included with licenses installed on Vanderbilt owned equipment. The site license enables the ITS Software Store to sell personal use copies of OpenMind to Vanderbilt employees and students. Personal use licenses include media.
- **Technical Support:** Free phone support from Matchware is not included with the site license. Online support options are available at <http://www.matchware.com>.

MATHWORKS SOFTWARE

- **Eligibility:** Vanderbilt University and Medical Center faculty, staff and students may purchase Matlab through the ITS Software Store. Licenses may be installed on Vanderbilt owned and personal machines. Licenses are owned by Vanderbilt and may not be transferred to individuals or to organizations that are not 100% owned by Vanderbilt. If Vanderbilt transfers ownership for a Vanderbilt owned machine to an outside organization, all software purchased through the ITS Software Store must be deleted prior to the transfer of ownership.

- **Renewal Date:** Licenses purchased by faculty and staff require an annual renewal each September 1. Licenses purchased by students do not require a renewal as long as the customer maintains his student status.
- **Maintenance Policy:** Maintenance is included with the license.
- **Documentation:** Documentation is available online at <http://www.mathworks.com>.
- **Media:** Media is not included with the license.
- **Technical Support:** Product support from Mathworks is included with each license. Contact support by calling (508) 647-7000 or sending email to support@mathworks.com. Reference License Number 299681.

McAFEE SOFTWARE

- **Eligibility:** ITS and NCS sponsor the McAfee antivirus software to the Vanderbilt community. License use is restricted to Vanderbilt owned machines and machines owned by Vanderbilt faculty, staff and students. The licenses are owned by Vanderbilt and may not be transferred to or used by organizations that are not 100% owned by Vanderbilt. If Vanderbilt transfers ownership for a Vanderbilt owned machine to an outside organization, the software obtained through ITS must be deleted prior to the transfer of ownership.
- **Renewal Date:** ITS and NCS fund the annual renewal of the site license.
- **Maintenance Policy:** Maintenance is included with each license.
- **Documentation:** Online documentation is included with each license.
- **Media:** Electronic distribution for virus engine and virus signature updates is included with each license.
- **Technical Support:** Product support is provided by the ITS Help Desk (phone: 343-9999) and the VUMC Help Desk (phone: 343-4357).

MICROSOFT SOFTWARE

- **Eligibility:** Vanderbilt participates in the Microsoft Select volume license program. Vanderbilt University and Medical Center departments may purchase licenses for Microsoft products via our Select agreement through the ITS Software Store. License use is restricted to Vanderbilt owned machines for most Microsoft products. Licenses purchased by Vanderbilt departments through Microsoft Select are owned by Vanderbilt and may not be transferred to or used by organizations

that are not 100% owned by Vanderbilt. Licenses may not be transferred to individuals. If Vanderbilt transfers ownership for a Vanderbilt owned machine to an individual or outside organization, all software purchased through ITS must be deleted prior to the transfer of ownership.

- **Student Select:** Vanderbilt participates in the Microsoft Student Select Program. Vanderbilt students may purchase licenses at discount for MS products through this program. The student owns the license and may install the software for his or her use on a personal machine. A Vanderbilt student status is required to participate in the MS Student Select program.
- **Employee Select:** Vanderbilt participates in the Microsoft Employee Select Program. Vanderbilt employees may purchase licenses at discount for Microsoft products through this program. The employee owns the license and may install the software for his or her use on his or her personal machine. A VU employee status is required in order to be eligible to participate in the MS Employee Select Program.
- **Renewal Date:** Most licenses purchased through Select are perpetual and do not require a renewal. Some products are subscription based and may optionally be renewed when the Select agreement is renewed. In addition, if a product is purchased with software assurance, the software assurance may optionally be renewed when the Select agreement is renewed.
- **Maintenance Policy:** Maintenance is not included if a license is purchased without software assurance. Maintenance through July 2011 is included if a license is purchased with software assurance. Microsoft offers free updates to some of its products at <http://www.microsoft.com>.
- **Documentation:** Documentation is not included with the license. Documentation may be purchased for some products at <http://mspress.microsoft.com>.
- **Media:** Media is not included with licenses purchased through Select. Media is included with licenses purchased through Student Select and Employee Select.
- **Technical Support:** Free phone support from Microsoft is not included with licenses purchased through Select, Student Select, or Employee Select. Online support options are available at <http://support.microsoft.com/>.
- **Licensing Briefs:** Licensing Briefs provide information on the licensing terms and conditions associated with Microsoft's volume license programs. Microsoft maintains a library of Licensing Briefs at <http://www.microsoft.com/licensing/resources/volbrief.aspx>.
- **Product Use Rights:** Microsoft publishes updates to its Product Use Rights each quarter at <http://www.microsoftvolumelicensing.com/userights/pur.aspx>.

- **Eligibility:** The Medical Center's Learning Center has purchased a seventy-five user license for Firefly Simulation Developer. The Learning Center has provided the ITS Software Store with the list of users who should be given access to the software.
- **Renewal Date:** Licenses are perpetual and do not require a renewal.
- **Maintenance Policy:** Maintenance is included with the license and paid for by the Learning Center.
- **Documentation:** An "Overview of Firefly Course" is included in your downloads.
- **Media:** The software is distributed by download. Physical media is not included with the license.
- **Technical Support:** Firefly comes with a built-in performance support system (PSS) to help you when you get stuck or have questions. You can access the PSS by clicking the help button on the main toolbar. This will take you to an online version of the PSS that will be maintained and updated between releases. The PSS lets you access FAQs, pose questions to Mzinga's technical support team, see what's new, suggest new features, and access an introductory course. If you are ever using Firefly when you are not connected to the Internet, or if you have a slow connection, you can choose to access an off-line version of the PSS by selecting Help > Off-line Help from the menu. This version of the PSS does not have links to the knowledge base or online tutorial. The off-line PSS is updated at each point release. You may also access Technical Support by phone (888.345.1687), email (fireflyhelp@mzinga.com), or online (<http://support.knowledgeplanet.com>).

ORACLE SOFTWARE:

- **Eligibility:** Vanderbilt's Oracle site license enables Vanderbilt faculty, staff, and students to use the Database and Application Server products covered by the agreement. The following Vanderbilt University wholly owned clinical enterprises may also use the Database and Application Server products covered by the agreement:
 - Kim Dayani Center
 - Bill Wilkerson Center
 - Vanderbilt Dialysis Clinic
 - Vanderbilt University Hospital (including the Children's Hospital)
 - The Vanderbilt Clinic
 - Psychiatric Hospital at Vanderbilt
 - Vanderbilt Medical Remote Clinics (full time VU faculty practicing off-site)
 - Vine Hill Midwifery
 - University Community Health Services
 - Vanderbilt Home Care Services
 - Pediatric Surgical Associates
 - Vanderbilt Student Health
- **Renewal Date:** Annual maintenance and support fees are paid by central information technology organizations.

- **Maintenance Policy:** Maintenance is included with each license.
- **Documentation:** Documentation is available online at <http://docs.oracle.com>.
- **Media:** Media is not included a license.
- **Technical Support:** Technical support is funneled through several local support persons. A customer will be offered the opportunity to serve as a local Oracle support contact when he or she requests access to the software. Each contact must agree to serve as an Oracle local support person for Vanderbilt.
- **Oracle Training:** Oracle training information is available online at <http://education.oracle.com>.
- **Internet Access:** An unlimited number of Internet users may access the Database and Application Server products for viewing, querying, or adding data associated with Vanderbilt University's administrative, teaching, research, or community service functions.
- **OAI and WDP Membership:** Vanderbilt University's teaching departments may participate in the Oracle Academic Initiative (OAI) and/or the Oracle Workforce Development Program (WDP) or successor programs that may replace OAI and WDP. The OAI/WDP membership fee will be waived for any department that elects to incorporate Oracle programs into its classroom teaching. Teaching departments may apply for the free membership at <http://oai.oracle.com> or <http://workforce.oracle.com>. Once the teaching department is established as an OAI/WDP member, the department will be licensed to use the programs available under OAI/WDP for the purposes set forth in the applicable agreement.

PARALLELS SOFTWARE

- **Eligibility:** Vanderbilt University and Medical Center departments may purchase licenses for Parallels Desktop for Mac through the ITS Software Store. License use is restricted to Vanderbilt owned machines. Licenses purchased by Vanderbilt departments are owned by Vanderbilt and may not be transferred to or used by organizations that are not 100% owned by Vanderbilt. Licenses may not be transferred to individuals. If Vanderbilt transfers ownership for a Vanderbilt owned machine to an individual or outside organization, all software purchased through ITS must be deleted prior to the transfer of ownership.
- **Maintenance Policy:** Maintenance is not included with the license.
- **Documentation:** Documentation is not included with the license.
- **Media:** Media is not included with the license.
- **Technical Support:** Free phone support from Parallels is not included with the license. Free online and email support options are available at <http://www.parallels.com/en/support/>
- **End User License Agreement:** <http://www.parallels.com/eula/>

PHOENIX INTEGRATION SOFTWARE

- **Eligibility:** Vanderbilt University and Medical Center departments and enrolled students may download free licenses for Phoenix Integration software through the ITS Software Store. License use is restricted to Vanderbilt and student owned machines. The software may not be transferred to or used by organizations that are not 100% owned by Vanderbilt. If Vanderbilt transfers ownership for a Vanderbilt owned machine to an outside organization, all software obtained through ITS must be deleted prior to the transfer of ownership.
- **Restricted Use:** The software may only be used for teaching, learning and research. It cannot be used for commercial purposes. Phoenix Integration must approve all other uses before the software is used in any capacity other than teaching, learning and research.
- **Maintenance Policy:** Free maintenance is included with each license.
- **Renewal Policy:** Licenses require an annual renewal and installation refresh.
- **Documentation:** Instructional materials are included in each license. Contact sales@phoenix-int.com for access. Resources, including educational videos (http://www.phoenix-int.com/resources/educational_videos.php), white papers (http://www.phoenix-int.com/resources/white_papers.php), on demand webinars (http://www.phoenix-int.com/resources/ondemand_webinars.php) and monthly webinars (http://www.phoenix-int.com/resources/monthly_webinar.php) are also available.
- **Media:** Media is not included with the license. The software is distributed by electronic download.
- **Technical Support:** The Vanderbilt community may receive free technical support, as resources permit, through the Educational Alliance Program. This support includes licensing, installation, configuration, product capability review, and additional support seen relevant according to Phoenix Integration. Please contact support@phoenix-int.com.

POWERISO SOFTWARE

- **Eligibility:** Vanderbilt University and Medical Center faculty, staff, and students are eligible to download and use PowerISO at no cost via an agreement negotiated by ITS with the supplier. The software may be installed on Vanderbilt owned machines as well as on systems owned by Vanderbilt employees and students. If Vanderbilt transfers ownership for a Vanderbilt owned machine to an outside organization, the software obtained through ITS must be deleted prior to the transfer of ownership.
- **Renewal Date:** Licenses are perpetual and do not require a renewal.
- **Maintenance Policy:** Maintenance is not included.

- **Documentation:** Documentation is not included with the license.
- **Media:** Media is not included with the license.
- **Technical Support:** Technical support is not included with the license.

RED HAT SOFTWARE

- **Eligibility:** Vanderbilt departments are eligible to purchase Red Hat Enterprise Linux Server and Desktop subscriptions for use on Vanderbilt owned systems through the ITS Software Store. Vanderbilt employees and students are eligible to download Red Hat Enterprise Desktop for free for use on personal computers.
- **Renewal Date:** Subscriptions require an annual renewal each July 1. Subscription fees are pro-rated.
- **Maintenance Policy:** Product updates are included with each subscription.
- **Documentation:** Documentation is available at <http://www.redhat.com/docs/>.
- **Media:** Media is not included with the license. The software is initially distributed by download through the Software Store. Product updates are distributed through Red Hat Network.
- **Technical Support:** Support for accessing Red Hat Network (RHN) and for obtaining Red Hat Enterprise Linux product updates via RHN may be requested through the ITS Help Desk by calling 3-9999.

RIVERMIND SOFTWARE

- **Eligibility:** Vanderbilt University and Medical Center faculty, staff, and students are eligible to download Rivermind's Cyberceige for free for educational purposes through the ITS Software Store. Cyberceige is an Information Assurance (IA) video game that illustrates computer and network security principles through simulation and resource management trade-offs. The software may be installed on Vanderbilt owned machines as well as on systems owned by Vanderbilt employees and students. If Vanderbilt transfers ownership for a Vanderbilt owned machine to an outside organization, the software obtained through ITS must be deleted prior to the transfer of ownership.
- **Renewal Date:** Licenses are perpetual and do not require a renewal.
- **Maintenance Policy:** Maintenance is included.
- **Documentation:** The on-line help includes a video for getting started, IA education tutorials, and information on how to use the game in IA training. Game scenarios may be changed or created using the scenario development tool.

- **Media:** Media is not included with the license.
- **Technical Support:** Free phone or email support is not included.

SAS SOFTWARE

- **Eligibility:** Vanderbilt University and Medical Center departments, faculty, staff, and students may purchase SAS through the ITS Software Store. License use is restricted to Vanderbilt owned machines and machines owned by Vanderbilt faculty, staff, and students. A license must be purchased for each machine the software is installed on.
- **Renewal Date:** Licenses are renewed annually and expire each September 1.
- **License Use:** The software may only be used for teaching and research (i.e. classroom instruction and coursework directly related to Vanderbilt's post secondary degree requirements, including formulation of theses and dissertations and Vanderbilt's noncommercial research activities.) The ITS Software Store is authorized by SAS Institute to sell 10 licenses for administration use (i.e. activities associated with Vanderbilt's operations as an academic institution.) Students may not use SAS for administrative use. Vanderbilt's SAS Agreement prohibits:
 - Using SAS software for facilities management, application or data service provision, outsourcing, time-sharing, data or information technology management
 - Using SAS software to process third party data
 - Allowing a third party to edit, modify, or access SAS software or perform free form programming with SAS software
 - Allowing a third party to use SAS software for its own business operations or administrative processes
 - Sharing SAS access with a third party (unless the third party is an onsite contractor who is doing work within the US solely for Vanderbilt)
 - Installing and using SAS outside the US (with the exception that a SAS license may be installed on a portable computer located outside the US for up to three months)
- **Maintenance Policy:** Maintenance is included with the license.
- **Documentation:** Documentation in electronic format is included with the license. Documentation may also be purchased from <http://www.sas.com/apps/pubscat/welcome.jsp>.
- **Media:** Media is not included with the license.
- **Technical Support:** The ITS Software Store may contact SAS Institute's Technical Support on an end user's behalf. Contact the Software Store by sending email to software.store@vanderbilt.edu or calling 343-3919.

SPSS SOFTWARE

- **Eligibility:** Vanderbilt departments may purchase licenses for SPSS products through the ITS Software Store. The software may be installed on computers owned and controlled by Vanderbilt that are located on campus. The software may also be installed on computers owned by Vanderbilt employees and on computers located in Vanderbilt hospitals and clinics. The software may not be installed on any student home computer or student laptop. Each machine requires a separate license. Licenses purchased by Vanderbilt departments are owned by Vanderbilt and may not be transferred to or used by organizations that are not 100% owned by Vanderbilt. Licenses may not be transferred to individuals. If Vanderbilt transfers ownership for a Vanderbilt owned machine to an individual or outside organization, then all software purchased through ITS must be deleted prior to the transfer of ownership.
- **Restricted Use:** The software may only be used by full time or part time enrolled Vanderbilt students, faculty, and staff. The software may be used for teaching, non-commercial research, and internal administrative needs.
- **Renewal Date:** Licenses are renewed annually and expire each August 1.
- **Maintenance Policy:** Maintenance is included with the license.
- **Documentation:** Hard copy documentation is not included with the license. Documentation may be purchased online at <http://www.spss.com/estore/softwaremenu/book.cfm>.
- **Media:** Media is not included with the license.
- **Technical Support:** Contact the Software Store by sending email to software.store@vanderbilt.edu or calling 343-3919. We can contact SPSS Technical Support on your behalf if we are unable to answer your question.

SQL MAESTRO SOFTWARE

- **Eligibility:** Vanderbilt University and Medical Center departments may obtain licenses for SQL Maestro Bundle for Oracle at no cost through the ITS Software Store. License use is restricted to Vanderbilt owned machines and systems owned by Vanderbilt employees and students. The licenses are owned by Vanderbilt and may not be transferred to or used by organizations that are not 100% owned by Vanderbilt. Licenses may not be transferred to individuals. If Vanderbilt transfers ownership for a Vanderbilt owned machine to an individual or outside organization, all software purchased through ITS must be deleted prior to the transfer of ownership.
- **Renewal Date:** The licenses are perpetual and do not require a renewal.
- **Maintenance Policy:** Maintenance is included with each license.
- **Documentation:** Electronic documentation is included with each license.
- **Media:** Media is not included with the license.

- **Technical Support:** Free priority support through support@sqlmaestro.com is included with each license. Help is also available online at <http://www.sqlmaestro.com/products/oracle/maestro/help/>.

STATA CORPORATION SOFTWARE

- **Eligibility:** Vanderbilt participates in STATA's Campuswide Direct Ship GradPlan. This plan enables Vanderbilt faculty and students to order STATA directly from STATA Corporation and receive the full packaged product from STATA Corporation through the mail. See <http://www.stata.com/order/new/edu/gradplans/gp-direct.html> for pricing and information on what is included with each license.

TRIVANTIS SOFTWARE

- **Eligibility:** All Vanderbilt faculty and staff are eligible to use Lectora via Vanderbilt's site license. Licenses may be installed on systems owned by Vanderbilt and employees.
- **Renewal Date:** The School of Nursing funds the site license renewal.
- **Maintenance Policy:** The site license includes free product upgrades for Vanderbilt employees.
- **Documentation:** The Lectora Enterprise User Guide may be downloaded from <https://nursingapps.nursing.vanderbilt.edu/lectora/2008>. Authentication with a Vanderbilt VUNet ID and password is required.
- **Software Distribution:** The software may be downloaded from <https://nursingapps.nursing.vanderbilt.edu/lectora/2008>. Authentication with a Vanderbilt VUNet ID and password is required. After employee status is verified, a license key will be sent by email. The license key is required in order to continue using the software beyond its initial trial period.
- **Technical Support:** Requests for technical support should be sent to Jeff Gordon at jeff.s.gordon@vanderbilt.edu. Jeff can also provide access to a series of "how to use" video presentations for Lectora.

USBMIS SOFTWARE

- **Eligibility:** Vanderbilt participates in the USBMIS Institutional Discount Program. This program enables Vanderbilt University and Medical Center departments, employees, and students to purchase PDA software at discount. The software may be used on Vanderbilt owned devices and on personal devices owned by Vanderbilt employees and students.

- **Technical Support:** Online support is available at <http://support.usbmis.com/>

VISISCIENCE SCIENCESLIDES SUITE SOFTWARE

- **Eligibility:** Vanderbilt University and Medical Center departments and students may purchase licenses for ScienceSlides through the ITS Software Store. Departments that purchase ScienceSlides for an employee may install the software on the Vanderbilt owned computer used by the employee as well as the employee's home computer. A student may install the software on a computer he or she owns. Licenses purchased by departments are owned by Vanderbilt and may not be transferred to individuals or to organizations that are not 100% owned by Vanderbilt. If Vanderbilt transfers ownership for a Vanderbilt owned machine to an individual or outside organization, all software purchased through the ITS Software Store must be deleted prior to the transfer of ownership.
- **Renewal Date:** Licenses are perpetual and do not require a renewal.
- **Permitted Use:** Licensed users can use ScienceSlides objects for PowerPoint presentation and lecture purposes. Faculty may use the objects in handouts distributed as part of the courses they teach. Faculty may also use the objects in papers they submit to scientific journals and in book chapters they publish, as long as the use is acknowledged and at least one publication author is a licensed user. Licensed users may post ScienceSlides material in public places, such as posters or web sites, under the condition that the material cannot be copied or downloaded in a reusable form. Un-authorized use of ScienceSlides objects, distribution of graphical objects and slides to third parties, allowing the use of ScienceSlides by third parties, or using the software for any commercial purpose is not permitted under the license agreement.
- **Maintenance Policy:** Licenses do not include maintenance. VisiScience releases two ScienceSlides upgrades per year. Customers who need access to the new content are required to purchase an upgrade.
- **Documentation:** A download for the ScienceSlides manual is included with each purchase.
- **Media:** The software is distributed by download.
- **Technical Support:** Technical support may be accessed by sending an email to contact@visiscience.com or calling 919-493-8906. Online support resources including free slides, tutorials, demonstrations, and FAQs are available at <http://visiscience.com/support.php>.

WEBROOT SPY SWEEPER SOFTWARE

- **Eligibility:** All Vanderbilt faculty, staff, and students are eligible to download and install Webroot's Spy weeper Consumer product on Vanderbilt owned machines and personal machines for free.
- **Renewal Date:** ITS funds the annual renewal for the site license.
- **Maintenance Policy:** Product upgrades are available to the Vanderbilt community for free.

- **Documentation:** Hard copy documentation is not included with the license.
- **Media:** Media is not included.
- **Technical Support:** Online support from Webroot is available at <http://support.webroot.com/>

WOLFRAM RESEARCH SOFTWARE

- **Eligible User:** Vanderbilt University and Medical Center departments, employees and students may purchase licenses for Mathematica through the ITS Software Store. Licenses are owned by Vanderbilt and may not be transferred to or used by organizations that are not 100% owned by Vanderbilt. If Vanderbilt transfers ownership of a Vanderbilt owned machine to an individual or outside organization, the software must be deleted prior to the transfer of ownership.
- **Eligible Computer:** A non-home use license must be used on a computer that is 1) owned or leased by Vanderbilt, and 2) normally located in a Vanderbilt owned facility. A Student Home Use license must be installed on a system owned by the student, normally located in the student's primary personal residence, used primarily by the student, and used primarily for the use or support of instruction and academic research. An Employee Home Use license must be installed on a system owned by the employee, normally located in the employee's primary personal residence, used primarily by the employee, and used primarily for the use or support of instruction and academic research.
- **Renewal Date:** Licenses are renewed annually and expire each year on May 1.
- **Maintenance Policy:** Maintenance is included with the license.
- **Documentation:** Documentation is published at <http://reference.wolfram.com>.
- **Media:** Media is not included with the license.
- **Technical Support:** Vanderbilt's Mathematica contract requires that support be funneled through several local support providers. Support within the College of Arts and Science is funneled through John Kilbourne (e-mail: john.l.kilbourne@vanderbilt.edu), Carlos Trenary (e-mail: carlos.trenary@vanderbilt.edu), Brandes Holcomb (email: b.holcomb@vanderbilt.edu), Todd Dodson (email: todd.dodson@vanderbilt.edu), and Ted Payne (email: ted.payne@vanderbilt.edu). Support within the School of Engineering is funneled through Andy Richter (e-mail: andy.richter@vanderbilt.edu), David Linn (e-mail: david.r.linn@vanderbilt.edu), and Phil Vermeulen (e-mail: phil.vermeulen@vanderbilt.edu). Support outside of A&S and Engineering is funneled through the ITS Software Store (e-mail: software.store@vanderbilt.edu).
- **Home Use Rights:** A Vanderbilt faculty or staff member may install Mathematica on a computer that is 1) owned by the faculty or staff member, 2) normally located in the faculty or staff member's primary personal residence, 3) used primarily by the faculty or staff member, and 4) used primarily for instruction and academic research.

