ITS Network Operations Center Services Agreement

ITS wishes to provide certain information technology services to the Vanderbilt community, in a way that ensures that all parties understand the service and limitations. Please read the attached service offering and fill out the information below. This agreement is valid when signed by the Assistant Vice Chancellor of Information Technology Services and an authoritative representative of the service-requesting unit. This agreement can, at any time, by mutual consent, be canceled or amended. In addition, this agreement can, within 30 days written notice, be amended by ITS or canceled by either party.

Unit: __________________________________________________________

Service Requested (offering attached to this form):
( ) Server co-location
( ) Remote monitoring service

Applications that will be run on this server:
________________________________________________________________________________________

I agree that the applications listed above will be the only applications on this server. If I plan to add additional applications or uses for this server, I must first complete a new NOC Services Agreement. ITS reserves the right to disqualify a server for co-location services if the uses/applications for which the server is being used is not deemed appropriate use of NOC storage, network, or back-up services.

Technical contact:
Name __________________________________________
Email __________________________________________
Phone __________________________________________
Pager/Cell ______________________________________

I have read and understand the attached service offering and its limitations. In return for this service from ITS, I agree to its responsibilities and limitations.

Unit representative: Signature _______________________________
Name __________________________________________
Date __________________________________________

ITS Asst. Vice Chancellor Signature ___________________________
Name __________________________________________
Date __________________________________________