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1. **Overview**

   a. **Definitions**
   - 1. “University Community” means Vanderbilt University students, faculty, and staff.
   - 2. “VUMailguard” helps keep Vanderbilt’s network safe, secure, and useful by offering protection from viruses and unsolicited email.
   - 3. “Physical Server” (PS) describes the physical hardware that runs VUMailguard.
   - 4. “Technical specifications” of these services are expected to change over time and can change during the course of the contract. It is also possible for there to be more than one set of technical specifications within this service at a particular time.

   b. **Product Description**
   - 1. VUmailguard is the deployment of a modular-based electronic messaging security product, featuring anti-spam filtering and anti-virus protection, designed to help keep the Vanderbilt network virus-free.
     - a. Vanderbilt University ITS has implemented the Forefront Online as well as subscribed to several real-time Blocking Lists to help manage spam for Vanderbilt University. Currently all Vmail, users are enrolled in the service.
     - b. Antivirus software is a term used to describe a computer program that attempts to identify, neutralize, or eliminate malicious software. This type of software is so named because the earliest examples were designed exclusively to combat computer viruses; however, most modern antivirus software is now designed to combat a wide range of threats, including worms, phishing attacks, rootkits, trojan horses and other malware.
     - c. VUmailguard digest sends you a daily email message which includes a list of the senders and subject lines for each of your quarantined messages. Daily digests only include messages quarantined since the last digest. However, you can now log into Forefront Online to view all of the messages in your quarantine.
   - 2. VUmailguard does not include:
     - d. Mail stores or web/client access.

2. **Costs**

   There is no cost to the community for this service.